



March 25, 2020

COVID-19 UPDATE

As a Trucking and Warehousing company supplying other essential business, 18 Wheels Trucking & Warehousing Ltd. is listed as an essential service for Canada and we are here to support you.



18 wheels Logistics is focusing our people and assets on one objective - to keep Canada running.

- ✓ **18 Wheels Trucking & Warehousing Ltd.** is open for business.
- ✓ We have full truckload, port solutions, trans-loading capabilities and much more.
- ✓ We say “YES” to any supply chain request you have.
- ✓ Call us at 604-439-8938 or visit our website: www.18wheelslogistics.com

18 Wheels Trucking

- ✓ As an essential service keeping our drivers productive is critical. **18 Wheels Trucking & Warehousing Ltd.** asks that you help by confirming that a receiver will be open and available prior to tendering us your shipment
- ✓ Our transit schedule will be aligned with the volume from our customers, with guaranteed services and time specific delivery options removed for the next 3 weeks.
- ✓ We are here to service your business within the GVA – Vancouver, Calgary and Washington.

18 Wheels Warehouses

- ✓ Servicing the fulfilment for our customers who are listed as essential services, **18 Wheels Trucking & Warehousing Ltd.** will operate a rotate staffing model, enforcing the social distancing rules and aligning to meet our customer’s needs.
- ✓ Our facilities remain open and we are here to support our customer’s 3PL needs.
- ✓ We have coordinated additional space for our customers warehouse overflow needs.
- ✓ During COVID-19 we will be adjusting SOP’s to meet with our customer’s volume.

18 Wheels Offices

- ✓ **18 Wheels Trucking & Warehousing Ltd.** has restricted our offices to limited visitors and have asked most of our staffs to work from home where possible. We can accommodate meetings via conference call and video call.

Our people are following best practices laid out by Health Canada and the necessary social distancing requirements. We thank our team of Professional Drivers and all Supporting personnel who are working hard daily to get the job done! We are open to service our customers who are also listed as essential services for Canada.

18 Wheels Trucking & Warehousing Ltd. is proud to support all Canadian business during this challenging time. We will do everything possible to continue to provide class leading service to support our customers and their essential business. As you are aware the Federal Government in Canada and the United States has declared transportation & logistics as essential service. Upon direction from Health Canada and the World Health Organization, **18 Wheels Trucking & Warehousing Ltd.** will resume business practices as normal.

18 Wheels Trucking & Warehousing Ltd. is open for business, and we look forward to continuing to serve you with the absolute best customer services.

Sincerely,

Adrian Wen - CEO